

Aftercare Introduction



Wood is a hard-wearing material, and with proper care your timber products will last a lifetime.

Direct sunlight or exposure to moisture will deteriorate the finish over time. Quickly address any problems you may discover, otherwise damage to the wood may result.

Cleaning Guidelines

- Avoid harsh cleaning agents. Use soap and water on timber and window cleaning solution on glass.
- Water drainage pathways must be kept clear and clean. Water may accumulate in sills or track areas with wind driven rain. The water is intended to drain to the outside and requires a clear pathway.
- Glass and timber may be scratched during cleaning. Make sure cleaning rags have not picked up any grit, remove rings from your fingers and be careful with scraping devices.

General Guidelines

- Perform an annual exterior inspection of all products, especially those facing south or west.
- Locate drafts and add weather-stripping.
- Wipe up any condensation that forms on the bottom rail of sashes during the winter months.
- Annually, or as required, rub the jamb channels of double-hung windows with a cake of paraffin wax to keep them sliding freely.

Warping or Changing Shape

Trees contain high levels of moisture. When they are cut, they will immediately begin to release that moisture. This process often causes the wood to change shape or warp.

In modern timber mills, the drying process is accelerated so that the wood we receive at our workshop is stable.

From time to time, a timber product will continue to release moisture after fitting and will move slightly. This is nothing to be alarmed about and will be covered under your guarantee. Any movement will occur within the first few months.

If you have ordered green oak products, then you will be expecting considerable movement – but this is obviously the charm and distinctiveness of the material. This would not be covered under the guarantee, unless we deem that the structural integrity is significantly reduced.

For more tips on keeping the best possible finish, visit our website (www.gowercroft.com/aftercare).

If you have advice or thoughts regarding aftercare of our products, then please get in touch by email or connect with us through the social media.



from concept to completion